The Griffith University Research Survey Solution
A Year in Review

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INTRODUCTION
Last year the Griffith University Research Survey Project produced an online survey solution to allow measuring and benchmarking for research areas and disciplines. This included the development of a free, locally hosted website, a survey environment and a digital archive. This solution is available to all Griffith University researchers interested in utilising an online survey tool for research. The solution, the outcomes from the year and future initiatives are detailed.

THE SOLUTION
The Research Survey Solution consists of several pieces of open source software and a research survey team to oversee the software and users. The solution has been configured to allow researchers to create, develop and distribute an online survey, while also providing them with the required support, documentation, training and data management they require.

Figure 1: Components of the Research Survey Solution

THE OUTCOMES
Within it’s first year of operation the Research Survey Solution has:
- Held 20 training sessions across three campuses
- Trained 116 researchers at an introductory and advanced level
- Registered 166 researchers with a Sandpit Account and 61 researchers with a Production Account
- Facilitated the creation of 239 Sandpit surveys and 129 Production surveys
- Currently have 17143 participant responses in active surveys
- Customised 20 surveys to allow for the needs of the researchers
- Responded to 169 emails in 6 months

Figure 2: Research Survey Solution Graphs

THE FUTURE
Within the next year of operation, the Research Survey Solution will be developed to include:
- Website self-service login facility for registrants to track their surveys across environments
- Survey Tool software upgrade
- Automated archiving of survey data
- Formalise training to be included in the Library’s list of available workshops and training
- Develop a Service Level Agreement to formally define the level of service offered