Aim and objective: The literature regarding the perception of the two-way relationship between diabetes mellitus and periodontal disease representing diabetic patients living in Australia is scarce. The study aimed to evaluate the knowledge and attitudes of diabetic patients regarding the bidirectional link and the role of medical healthcare professionals in providing oral health advice to their patients.

Materials and methods: A convenience sample of diabetic patients attending general practice-based medical and dental centers was invited to complete a questionnaire-based survey. The survey was anonymous, and the responses of the participants were not identifiable.

Results: A total of 241 participants completed the questionnaire; however, three survey responses were excluded as most of the critical questions were not answered. The majority (87.81%) of the participants reported with type 2 diabetes mellitus, while 11.76% had type 1 diabetes mellitus. Just over 61% of the participants reported brushing their teeth twice a day. The majority of participants (66.38%) said that their medical practitioner/diabetic educator never asked or examined their oral hygiene or any issues with the gums or teeth. The study noted that 54% of the participants never received any information regarding the bidirectional relationship between periodontal disease and diabetes mellitus and were unaware of the association.

Conclusion: Patients with diabetes mellitus lack knowledge of the bidirectional association between periodontal disease and diabetes mellitus. In this regard, the study urged the need to implement European Federation of Periodontology and International Diabetes Federation guidelines effectively. Medical healthcare professionals and dentists should provide mutual care and should consider every patient as a shared responsibility.

Clinical significance: Early detection of the disease, timely referrals, and a collaborative approach will enhance patient care and improve the quality of life of individuals living with periodontal disease.

Keywords: Bidirectional association, Collaborative care, Diabetes mellitus, Periodontal disease.

The Journal of Contemporary Dental Practice (2020): 10.5005/jp-journals-10024-2974
Reports suggest that patients with diabetes mellitus and periodontal disease hold a limited understanding of the etiology of the disease, the factors that could increase the risk of complications, and the potential appropriate measures in the prevention of the related conditions. Wide gaps in oral health literacy exist mainly regarding the causal and allied factors of periodontal disease, and the link with systemic disorders, particularly diabetes. There is a need to investigate, at the local/community level, the prevalence of and the barriers to the integration of oral-general health literacy for the general public, especially patients with diabetes mellitus. To the authors’ knowledge, there is no literature available on the education and awareness of the bidirectional link that represents diabetic patients living in Australia. Therefore, the present cross-sectional study aimed to evaluate the knowledge and attitude of diabetic patients about the two-way relationship and the role of medical healthcare professionals in providing oral health advice to their patients to identify gaps in the dissemination of this critical information.

**Materials and Methods**

Ethical approval was obtained from the Human Research Ethics Committee of the institution, and participants gave consent to be included in the study. A convenience sample of diabetic patients (type 1 and type 2) attending general practice-based medical (diabetic educators/nurses) and dental centers (patients attending dental schools) was invited to complete the questionnaire. The questionnaire was designed to investigate the knowledge and understanding of periodontal disease and the link between periodontal disease and diabetes mellitus among patients with diabetes mellitus. The survey was created by a panel of experts who have experience in research methods to assess the relevancy, clarity, simplicity, and necessity of the questions (Table 1). The survey questions were finalized after initial testing (piloting) on a group of diabetic patients and conducting a systematic review of the literature that investigated the medical healthcare professionals’ knowledge and understanding of the bidirectional link. The systematic review also identified that the data from Australia are missing. The questionnaire was compiled in the lay language without any confusion or ambiguity, thus avoiding any potential response bias. Participants were also offered help in completing the survey when required. Most items in the survey were in multiple-choice format, with options of “other” where the participants could elaborate further in text free fields if they deemed it appropriate.

**Study Sample**

Only patients with a confirmed diagnosis of diabetes mellitus (6 months before completing the questionnaire) were included in the study. Patients who were recently diagnosed with diabetes (<6 months) were not included in the study. The survey was anonymous, and the responses of the participants were not identifiable.

**Data Analysis**

The responses were collated electronically on Qualtrics and transferred onto an Excel® spreadsheet (Microsoft Corp., Redmond, WA, USA) and analyzed using a commercially available statistical software package (IBM SPSS® Statistics for Windows, Version 27.0, Armonk, NY, USA: IBM Corp.). The bivariate analyzes using Fisher’s exact and chi-square test (in SPSS® 27) were utilized to analyze whether participants’ awareness regarding the bidirectional association was associated with age, gender, educational level, and medical professional’s clinical practice. A p-value of <0.05 was considered to be statistically significant. The output of data was presented in a table format (total responses and percentage) as well as in a graphical format.

**Results**

**Demographic Data and Smoking History**

A total of 241 participants completed the questionnaire; however, three survey responses were excluded as most of the critical questions were not answered. Hence, 238 participants were included in the data analysis. Male to female ratio was not statistically significant, with 46.86% female and 53.14% male participants with the age range of 30–77 years. Sixteen participants were of Aboriginal and/or Torres Strait Islander origin. The majority of participants (44.3%) had primary to undergraduate qualifications, while approximately 20% of participants held a postgraduate qualification. Employment status revealed that 43% of the participants were retired and approximately 11% were unemployed. About 17% of the participants were smokers, and 20% were ex-smokers. Among smokers, 58% were willing to quit smoking.

The majority (87.81%) of the participants reported T2DM, while 11.76% had T1DM. Approximately 58% of the participants reported a family history of diabetes either from the mother’s or the father’s side, while approximately 10% were unsure of their family history of diabetes. Regarding the management/control of diabetes (well-controlled—yes/no/uncertain), 15% reported not well-controlled diabetes. When asked about the medication they used to manage diabetes (insulin, tablets (antihyperglycemic), tablets and insulin (both)), and control with diet only to manage diabetes, 68.2% used oral anti-hyperglycemic medication to control diabetes. On the contrary, 16% of the participants used both insulin and oral anti-hyperglycemic medication for the management of their diabetes. Almost 6% of participants managed their diabetes only with diet control. Just over 64% of participants also reported having other medical conditions, including hypertension, osteoporosis, cancer, kidney disorders, and depression.
Bidirectional Link and Diabetic Patients

Participants’ Oral Hygiene Habits

Around 81% of participants reported attending the dentist during the past 12 months. Several reasons for visiting the dentist were mentioned, including extractions due to infection, gum treatment, restorative work, dentures, and pain. On the one hand, 43% of the patients were having supportive periodontal therapy. On the other hand, 31% of participants had not received any periodontal assessment and/or management over the last 2 years. Just over 16% of participants also reported having a family history of periodontitis, while 27.6% were unsure of this relationship.

Concerning toothbrushing frequency, 61.4% of the participants reported brushing their teeth twice a day. Just over 28% of the participants never used floss for cleaning interdental spaces. Similarly, almost half of the participants never used interdental brushes for cleaning, and around 38% of participants never used mouth rinse as an oral hygiene measure.

Bleeding gums were reported by 1/3 of the participants, and a similar frequency of participants also reported halitosis (self-perceived bad breath). Pain associated with gums was reported by 23% of the participants, and almost 42% said they have hypersensitive teeth. Concerning the self-perceived oral hygiene status, 46% of the participants rated their oral hygiene as poor to fair, while only 7.7% thought they have excellent oral health.

Diabetic patients and medical healthcare professionals’ attitudes toward oral health information (regarding the bidirectional relationship between diabetes and periodontal disease)

The majority of participants (66.38%) reported that their medical practitioner/diabetic educator never asked about or examined their oral hygiene or any issues with the gums or teeth (Table 2). Only 11.21% of medical practitioners/diabetic educators inquired about the oral health of their patients. Similarly, almost half of the participants recorded that their medical practitioner/diabetic educator never advised them to take good care of their oral hygiene. On the contrary, only 13.37% always provided oral health advice.

The study noted that 54% of the participants never received any information regarding the bidirectional relationship between periodontal disease and diabetes mellitus and were unaware of the association (Table 2). While only 36.5% of participants reported receiving this information, in this regard, only 10.85% of medical professionals conveyed this information to the participants. In comparison, 41% of the dentists and 18.86% of diabetic educators were the sources of this information. Electronic media and newspapers accounted for 3.42% in providing this information.

Discussion

The results of this cross-sectional investigation demonstrated that diabetic patients at large are not receiving oral health advice, particularly relating to periodontal disease and diabetes mellitus relationship. Hence, around half of the participants were unaware of this association. Although the participants regularly consulted their medical healthcare professionals for the management of their diabetes and general health, only 10.85% of participants received this information from their medical practitioners. Furthermore, only 11.21% of medical practitioners/diabetic educators examined or discussed oral health with their patients, meaning a large number of medical healthcare professionals are not giving importance to this aspect of health.

The results of the present study corroborate those of other reports by Orlando et al., Bahammam, Al Habashneh et al., Weinspach et al., and Allen et al. where 44–55% of diabetic patients were aware of the perio-diabetes association. These results are slightly higher when compared with a recent systematic review that indicated that 27% of diabetic patients were aware of the bidirectional association.

Another key finding of the present study was the lack of communication and discussion about oral health and its implications for systemic health between the medical healthcare professional and the diabetic patient. A low number of diabetic patients (10.85%) reported that their medical healthcare professional discussed oral health, especially the relationship between diabetes and periodontal disease. This was also reflected in clinical practice, as only 15% of medical professionals referred their diabetic patients for a dental consultation as reported in a recent study. On the contrary, only 41% of the dentists discussed the periodontal-diabetes disease link with their patients. These are alarming results as dentists are considered as the vital source of information regarding periodontal/oral health and diabetes mellitus. The situation demonstrates that dentists are not effectively playing their part in the oral health education of diabetic patients.

Several cross-sectional and longitudinal studies have established that oral health is significantly affected in patients with uncontrolled diabetes mellitus, with resultant attachment loss and

---

**Table 2:** Medical healthcare professional’s attitude toward oral health information (regarding the bidirectional relationship between periodontal disease and diabetes mellitus)

<table>
<thead>
<tr>
<th></th>
<th>%</th>
<th>#</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Are you under the care of a general medical practitioner?</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>97.01</td>
<td>227</td>
</tr>
<tr>
<td>No</td>
<td>2.99</td>
<td>7</td>
</tr>
<tr>
<td><strong>Did your medical practitioner/diabetic specialist ever ask about your gums/oral health or checked your gums/teeth?</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Never</td>
<td>66.38</td>
<td>154</td>
</tr>
<tr>
<td>Occasionally</td>
<td>22.41</td>
<td>52</td>
</tr>
<tr>
<td>Always</td>
<td>11.21</td>
<td>26</td>
</tr>
<tr>
<td><strong>Did your medical practitioner/diabetic specialist ever instruct you to take good care of your gums and teeth?</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Never</td>
<td>48.28</td>
<td>112</td>
</tr>
<tr>
<td>Occasionally</td>
<td>19.83</td>
<td>46</td>
</tr>
<tr>
<td>Sometimes</td>
<td>7.76</td>
<td>18</td>
</tr>
<tr>
<td>Most of the times</td>
<td>10.34</td>
<td>24</td>
</tr>
<tr>
<td>Always</td>
<td>13.79</td>
<td>32</td>
</tr>
<tr>
<td><strong>Have you ever been instructed in oral hygiene measures by a dentist/hygienist/medical practitioner/diabetic educator?</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>54.11</td>
<td>125</td>
</tr>
<tr>
<td>No</td>
<td>33.33</td>
<td>77</td>
</tr>
<tr>
<td>Do not remember</td>
<td>12.55</td>
<td>29</td>
</tr>
</tbody>
</table>

Weinspach et al., and Allen et al. where 44–55% of diabetic patients were aware of the perio-diabetes association. These results are slightly higher when compared with a recent systematic review that indicated that 27% of diabetic patients were aware of the bidirectional association.

Another key finding of the present study was the lack of communication and discussion about oral health and its implications for systemic health between the medical healthcare professional and the diabetic patient. A low number of diabetic patients (10.85%) reported that their medical healthcare professional discussed oral health, especially the relationship between diabetes and periodontal disease. This was also reflected in clinical practice, as only 15% of medical professionals referred their diabetic patients for a dental consultation as reported in a recent study. On the contrary, only 41% of the dentists discussed the periodontal-diabetes disease link with their patients. These are alarming results as dentists are considered as the vital source of information regarding periodontal/oral health and diabetes mellitus. The situation demonstrates that dentists are not effectively playing their part in the oral health education of diabetic patients.

Several cross-sectional and longitudinal studies have established that oral health is significantly affected in patients with uncontrolled diabetes mellitus, with resultant attachment loss and
ultimately, tooth loss.\textsuperscript{18-20} Hence, oral hygiene practice has been stressed to avoid significant complications associated with the two disorders. The present study noted a higher proportion (69\%) of participants brushed their teeth twice a day, whereas almost half (49.55\%) of the participants never used interdental brushes for cleaning interdental spaces. A similar trend has been reported in other studies by Al-Amassi and Al-Dakheel.\textsuperscript{21} They noted only 10.4\% of the participants in their research used interdental brushes as an oral hygiene aid, representing ineffective oral hygiene practices.\textsuperscript{21}

Diabetic patients are more prone to have periodontal disease with an odds ratio of 2–3 compared with a healthy person.\textsuperscript{22-24} This high rate of occurrence of periodontal disease has been attributed to the increased tendency of infection and bacterial growth in deep pockets and impaired healing.\textsuperscript{25,26} A recent study reported higher values of HbA1c in patients with periodontal disease (periodontitis) compared with patients without periodontal disease.\textsuperscript{27} Similarly, 18\% of patients with severe periodontal disease were reported as prediabetic (un-diagnosed cases of diabetes mellitus), confirming that severe periodontitis could be an early sign of diabetes mellitus.\textsuperscript{27} The authors suggested that screening for diabetes, especially at dental clinics that manage periodontal patients, would be a suitable and cost-effective way.\textsuperscript{27}

The data did not identify any correlation concerning the self-reported HbA1c levels and the awareness of the bidirectional association between periodontal disease and diabetes mellitus. This is mainly because participants variably reported their HbA1c levels. In the present investigation, 33.77\% of participants reported bleeding gums while brushing, and a similar rate of participants also reported having halitosis. However, it can be hypothesized that in those participants, the periodontal disease would be in process, and their HbA1c values would have been on the higher side, as 15\% of the participants reported not having their diabetes well-controlled. Furthermore, approximately 13.36\% of the participants reported having poor oral hygiene.

Keeping in mind the high risk of periodontal disease among diabetic patients, and its influence on the stability of glycemic levels, the knowledge of the bidirectional link is low. This lack of awareness is reflected in the oral health behavior and attitudes of diabetic patients. In this regard, medical healthcare professionals and dentists are not effectively playing their role to disseminate the information to their patients. The study had its limitations because of its small sample size and the potential for biased reporting by the participants. Nevertheless, the study provided critical data representing Australia that showed the knowledge and attitudes of diabetic patients.

The recent consensus report and guidelines by European Federation of Periodontology (EFP) and International Diabetes Federation (IDF) suggest that oral health education should be part of the overall education program of all diabetic patients, and medical healthcare professionals (physicians) should ask about their periodontal status.\textsuperscript{28} In this regard, an initial history of bleeding gums, loose teeth, flaring or spreading of teeth, halitosis, and gingival abscesses are positive indicators of periodontal disease that could direct physicians to refer their patients for a dental consultation. Physicians and dentists should be proactive in the initial diagnosis of periodontal disease and diabetes mellitus. The guidelines are there, and all we need to do is to accurately follow them for the optimized care of our diabetic patients.

Over the last few years, the EFP and IDF have taken serious incentives to improve the oral health literacy of individuals, and diabetic patients in particular. Quite recently, EFP in an outreach project launched the Perio and Diabetes campaign on World Diabetes Day to give scientific credibility to this critical issue and has taken a holistic approach toward oral health education. So far, there has been a significant development in improving awareness regarding the periodontal disease-diabetes association. Embracing such measures on a larger scale will help us to curb the global burden of periodontal disease and diabetes mellitus at the same time. Early detection of the disease, timely referrals, and a collaborative approach will enhance patient care and improve the quality of life of individuals living with periodontal disease.\textsuperscript{28}

**CONCLUSION**

Within the limitations of the study, it can be concluded that patients with diabetes mellitus lack the knowledge of the bidirectional association between periodontal disease and diabetes mellitus. In this regard, the study urged the need to effectively implement EFP and IDF guidelines. Medical healthcare professionals and dentists should provide mutual care and should consider every patient as a shared responsibility. Now, more action is needed to disseminate this critical information to diabetic patients effectively.

**ACKNOWLEDGMENTS**

The authors would also like to thank the participants for their time. Special thanks to Dr Susan Cartwright (Scientific Affairs Manager, South Pacific, Colgate-Palmolive Company) for providing oral hygiene products for the participants, Dr Muhammad Yasir (IT Consultant for the construction of the online survey), and Mr Mustafa Siddiqi for research data handling.

**REFERENCES**

Bidirectional Link and Diabetic Patients